Ecommerce Changes Since Pandemic (now AI)

Mike Michelini



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About Michael Michelini





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02 | COVER STORY



American entrepre

goes global from F



Bloomberg

Michael Michelini, Senior Consultant, an American social media & E-Commerce & SEO specialist being in China since late 2007 from Wall Street. He is a "Business Connector"

He is passionate to help companies do business in China, and help Chinese companies to do the oversea market., He carved out GlobalFromAsia.com in 2013.



Grew up in NorthEast USA (CT, NJ, NYC)



Bridge between International & China e-commerce companies



3rd generation American



First website in 1999



Grandparents from Italy, Russia, France, Canada



Selling online since 2003



Global From Asia is Our Authority Blog



Moved to China end of 2007

From Wall Street to THE NEW SILICON VALLEY





essing game, Gregorich is looking to actories in Vietnam and elsewhere. nerchants are considering having their and Central America.

from New York in 2007 to make Italian es for U.S shoppers. Eight months ago kids to Thailand, where he's working of high-end kitchenware. "Now when I

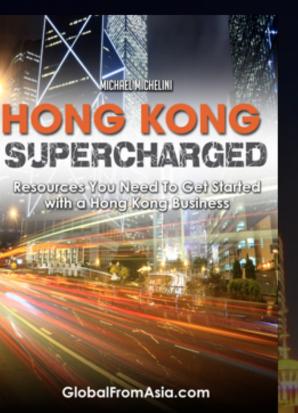






Written Some Books







MikesBlog.com/books



Sisitano



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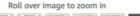






Home & Kitchen > Kitchen & Dining > Coffee, Tea & Espresso > Stovetop Espresso & Moka Pots







Visit the Sisitano Store

Espresso Maker, Sisitano 9oz Moka Pot 6 expresso cups, Greca Coffee Maker, Cafetera Cuban Coffee Maker, Percolator Coffee Pot, Electric/Gas Stovetop Espresso Maker inspired by

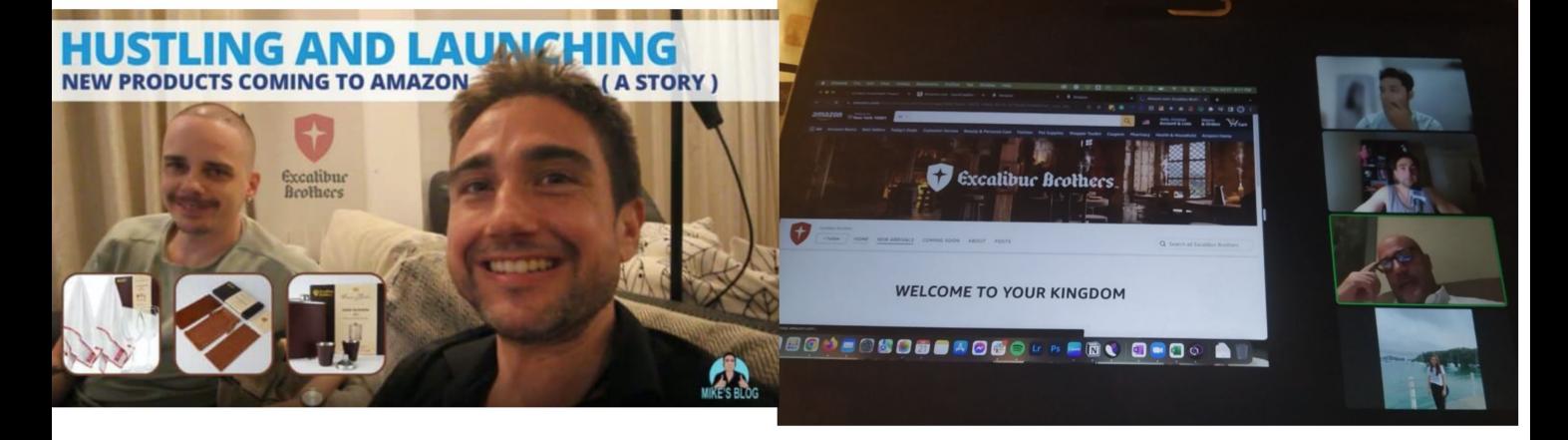
Italian Coffee Makers ★★★★ Y 752 ratings List Price: \$24.99 Details Price: \$19.99 You Save: \$5.00 (20%) No Import Fees Deposit & \$11.08 Shipping to Hong Kong Details Save an extra 5% when you apply this coupon. Sisitano 9.2 Fluid Ounces 0.96 Pounds



I want to give a big thanks to Mike for having me here and also for doing the e-commerce project together. It was an awesome, really great experience, I of course I learned a lot about doing e-commerce business. This is my first e-commerce or FBA business in fact and also doing business in China in general.

I learned a lot on how to being organized or working with people 24/7 all through the internet. We had Freelancers and VA's and yeah, it requires a totally new set of skills. So it was, sometimes, it's overwhelming to be honest, but we got through a lot of the obstacles and I was very happy when we had our first product on Amazon selling and yeah, I just think it was amazing.

Cadrian Chan

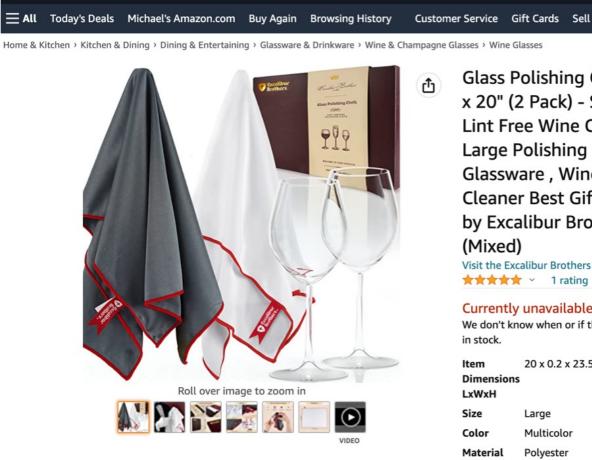




Mens Leather Flask (Brown) with 2 Cups and Funnel



Shot Glass Sets (Set of 6)



Glass Polishing Cloth 23.5" x 20" (2 Pack) - Streak and Lint Free Wine Cloths, Large Polishing Cloth for Glassware, Wineglass Cleaner Best Gifts for Men by Excalibur Brothers (Mixed)

Visit the Excalibur Brothers Store ★★★★ × 1 rating

Currently unavailable.

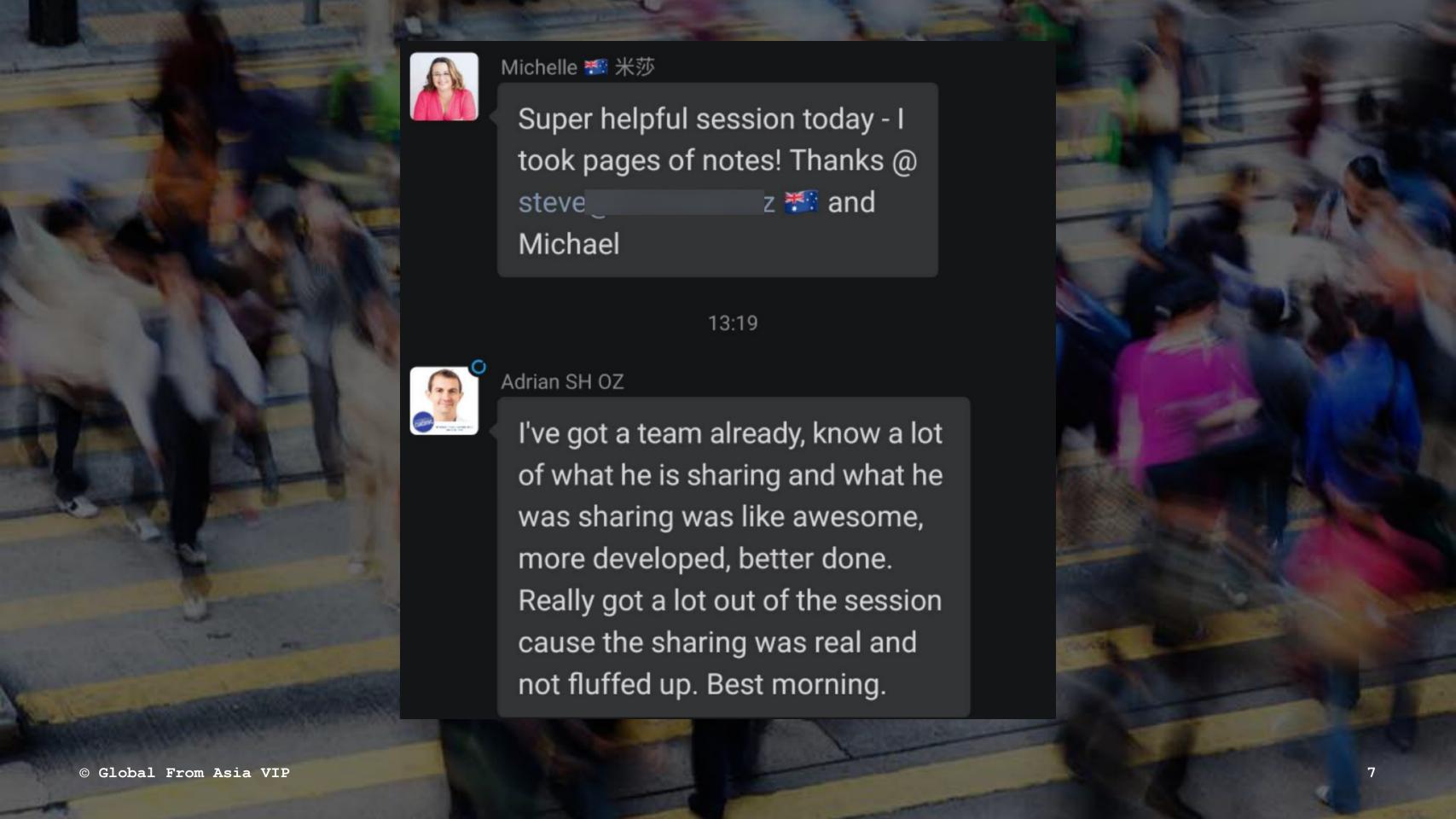
We don't know when or if this item will be back in stock.

20 x 0.2 x 23.5 inches Item

Dimensions LxWxH

Size Large Multicolor

> Polyester **Excalibur Brothers**



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What We'll Cover

- Ecom early 2020
- Warehouse & Logistics crisis
- Fundamental shift to ecomm
- Inflow of Investor \$\$
- Aggregator shakeup, economy
- 2023, year of AI?
- Predictions & Q&A



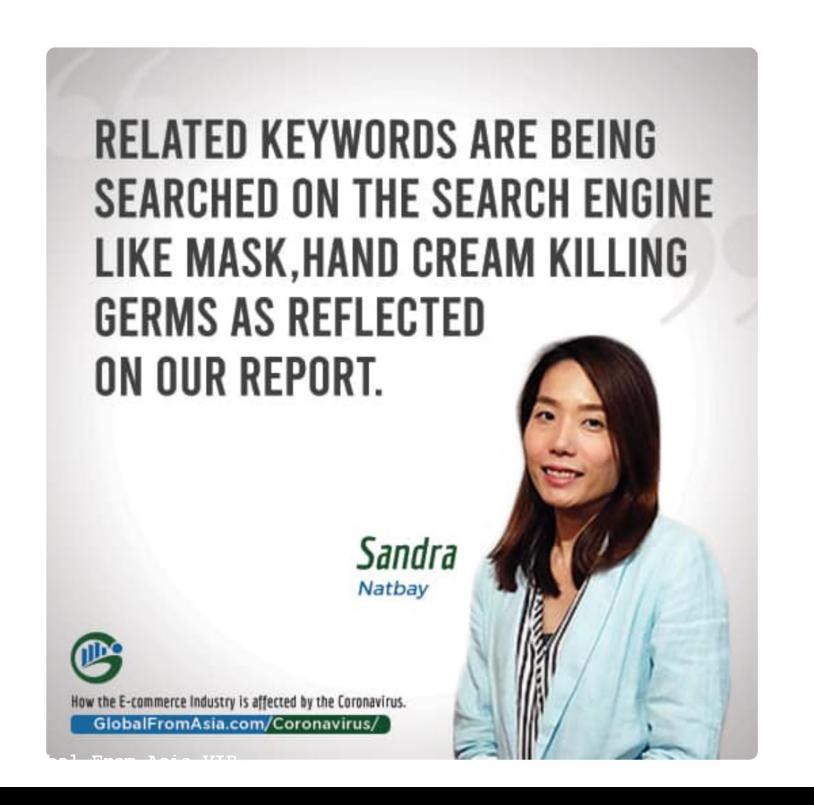


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17. SANDRA from Natbay

How is it affecting you/your business?

Regarding the spread of Coronavirus, it is popular to find that related keywords are being searched on the search engine, like Mask, Hand cream killing germs as reflected on our report.

At the same time, the new social media posts on brand masks with design were popular the last few weeks. Fashion lovers showed their interest in carrying the mask with the unique design of some brands.





GlobalFromAsia.com/masks/







3: Drastic Times, Drastic Measures: Re-Entering Sourcing

√ Drastic Times, Drastic Measures – Back into Sourcing





4: Kicked out during coronavirus

√ Blog on Kicked out of Cebu Apartment





28. CHRIS POLLARD

How is it affecting you/your business?

We manufacture and ship product direct from China so as soon as this came about we knew we were going to have issues.

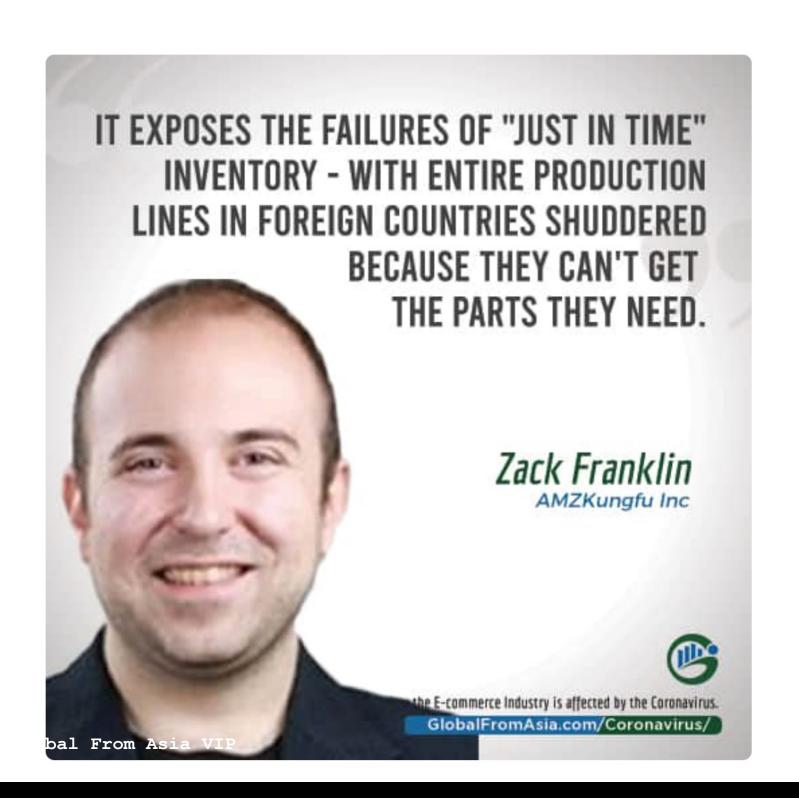
Last year Chinese New Year was a hardship for us because we over-invested in a hot product that we ended up not being able to sell. This year we were a lot more careful about new products but invested heavily in our long-term stables. It's very fortunate we were bold in our forecasting here because that overage kept us going during this Coronavirus outbreak whilst maintaining pretty serious sales volumes across our product ranges.

Some of our upsell and cross-sell heavy products ended up selling out but for the most part we kept everything steady and have not had to wind much down, though launching new product lines was put on hold.





START ~



21. ZACK FRANKLIN

How is it affecting you/your business?

Most of my business relies on the health of the overall ecommerce industry, and Chinese amazon sellers in particular. Chinese sellers have mostly only had their customer support teams working, while the rest of the team is on a forced holiday. Business will be down more than 40% this month and sellers won't be fully back up and running for quite a while.

Mostly every non chinese national I know in Shenzhen has left. Most are more worried about the containment measures and

START ~



8. GAUTHIER TROXQUET

How is it affecting you/your business?

I couldn't manage to ship one order before CNY. We missed the boat for a few hours or a day at max.

The situation was a bit frustrating but I just told myself that it would just be a matter of a 2-3 extra weeks of patience.

Then the Coronavirus situation started and up to today, the shipment has still not left the warehouse in Guangzhou.



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7. RENAUD ANJORAN

How is it affecting you/your business?

Our service business, on the ground in China, is at a standstill. It is resuming very slowly, as our inspectors are allowed to get into some factories.

How is it affecting the industry?

Several of our clients (importers selling 'FBA') have been unable to get responses from some of their Chinese suppliers. We fear the worst in those cases — the







11. MIKE MICHELINI

How is it affecting you/your business?

My whole life is upside down. My wife and kids are in China and I'm in Manila. Borders locked down. Factories are still not open even weeks after the Chinese New Year. Our investment company of Amazon Businesses (Alpha Rock Capital) has enough stock — but still we are not sure how long these factories will be closed. Looking for US wholesalers of the products just to hedge in case factories don't re-open for the next month or two.

How the E-commerce Industry is affected by the Coronavirus.

GlobalFromAsia.com/Coronavirus/



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13. RALPH SCHECHTERLE

How is it affecting you/your business?

So far, manufacturing has been affected for me, my suppliers are back to work just now, which delayed production by 3 weeks or so.

As far as logistics go I am lucky with my warehouse as their warehouse team was only off for 3 days during Chinese New Year, but express services were shut down for about 2 weeks and I had trouble sending to some countries.

I didn't have any issues so far with customers being scared to get the virus from packages, so orders are still fine.



18. NATE GINSBURG

How is it affecting you/your business?

The issues associated with the virus in China causing significant delays in production times

We see that most Chinese factories are not back from the extended CNY break yet.

Mentioned delays have the most drastic effect on the new business projects:

Example 1. A new seller that is lacking inventory back up and has been waiting for her new products to be produced, takes a hit in terms of lost sales and delayed product launch.









19. CHRIS DAVEY

How is it affecting you/your business?

So from our four main suppliers, we have only one supplier that has returned to work, most suppliers are telling us that they will return to work after the 1st of March.

We are starting to run short of various products and can see that this will affect our sales in the coming months.

I think I'm in a pretty good stock situation, hopefully better than my competitors, but I still think that we will be out of stock in April/May.

Mike on the Quarantine Bus from Airport.



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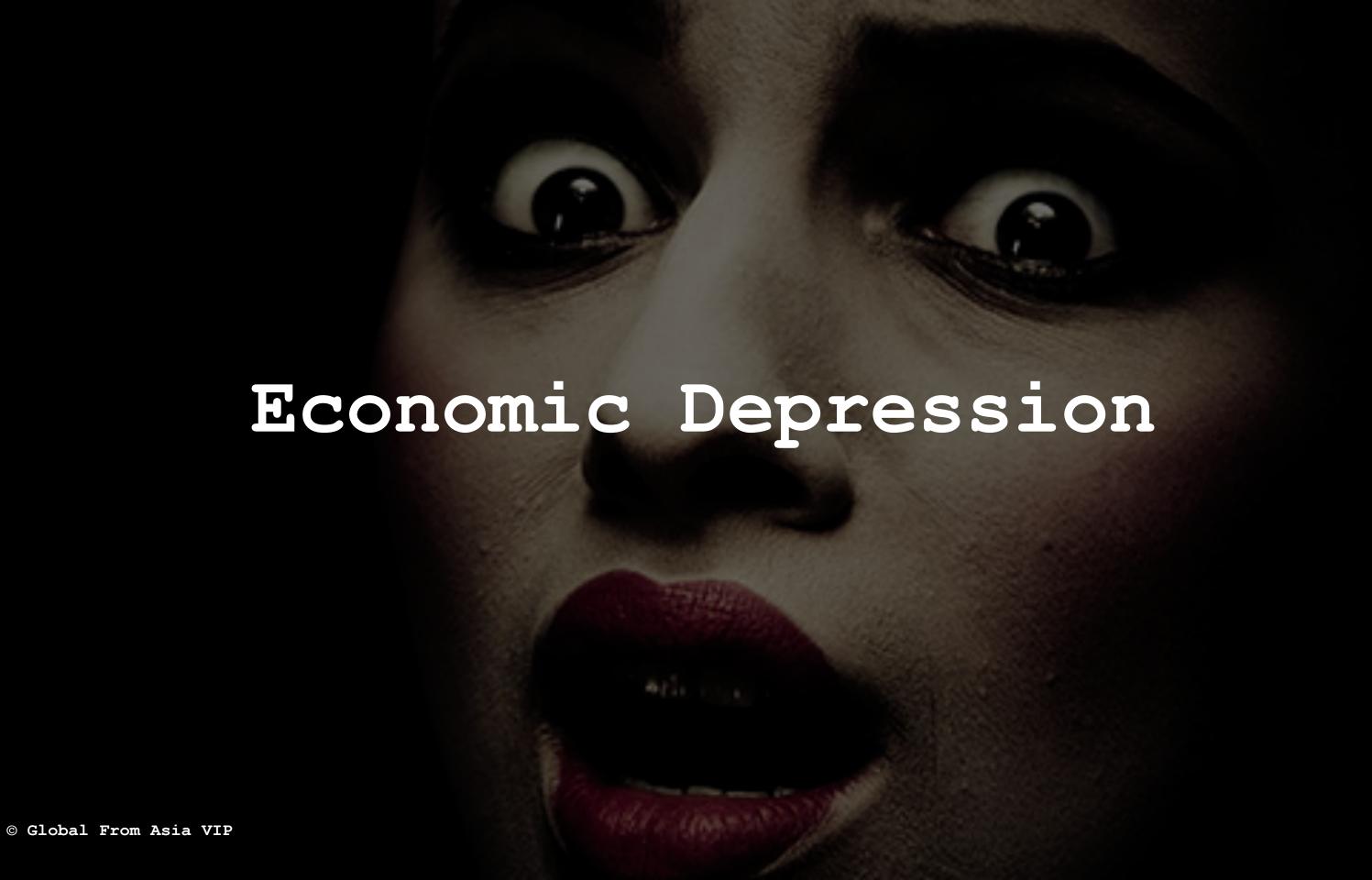




















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